



January 5, 2009

To: Parents of Park Avenue Child Care Facilities

From: Tim & Tarsha Davis

Reference: Park Avenue Child Care Facilities Information

On behalf of the management teams of Park Avenue Childcare Facilities, we would like to thank you for your continued support and wish you and yours a prosperous new year.

We think it goes without saying that this past year (2008) presented unprecedented challenges for most Americans, especially where their finances are concerned. Unfortunately, our facilities also experienced the adverse effects of the United States economy. After a long and mentally fatiguing process of securing financing for our renovation and addition projects, the federal government froze the funds that had been allocated for those projects. Fortunately, we were recently able to work through that turmoil and now, we are scheduled to resume those projects in the very near future. Parents we are soliciting your continued support and patience as we attempt to make improvements to our facilities which upon completion, will foster a more safe, secure, and sanitary learning environment for children.

Because of the poor economy we have decided not to increase our tuition rates for the 2009 spring semester calendar year of Orange and Seminole counties' public schools. Therefore, due to our rising operational expenses, it is imperative that everyone adhere to our tuition payment policies. In years past we have not been consistent in the enforcement of these policies, but this year we must be diligent with our collections in order to meet our daily operational expenses. So parents please do not become offended if you are asked to make a scheduled payment.

Effective January 12, 2009, our new operational hours will be from 5:30am to 7:30pm, Mondays thru Fridays. The change in our hours of operation has been made to accommodate those parents who work 12 hour shifts. However, there will be a surcharge for all children who are cared for longer than 10 hours per day. Also, for those parents who would like some "me time" to date, shop, etc. without their kids we will remain open until 12 midnight, the first Friday of every month, beginning February 6, 2009. There will be a minimal fee per child for this additional care. Parents per our parent handbook that you should have received upon enrollment, please remain cognizant of our vacation policy. Per calendar year, each student is allotted one (1) week's vacation whereas a holding fee will not be assessed. Afterwards, a one half week's tuition will be assessed for each week the child is absent. The only exception to this policy will be legitimate doctors' excuses. This policy will also be strictly enforced this year.

Lastly, we are trying diligently to make everyone happy, maintain all of our students, and we would like to encourage each of you to compel others to patronize us. Parents, please be mindful of our free week tuition policy for student referrals. Once again, we thank you in advance for your support and if you have any questions, please contact a member of management.